



# SERVICES OVERVIEW



## RANGE OF IT SERVICES DESIGNED WITH UPTIME IN MIND

At the core of OFFSITE's service offerings, is our Tier III, SOC 2, Type 2 data center in Kenosha Wisconsin. This facility is in our corporate HQ & supports the company's 24x7x365 Operations Center.

The team is cross trained in both network operations & security operations. Given that most of our engineers & analysts, start out as Level 1 support personnel, everyone in the company is trained to be helpful & sensitive to the user experience.



## FOR THE COST OF ONE "FULL TIME EQUIVALENT" (FTE) OF ONE EMPLOYEE, YOUR TEAM CAN HAVE ACCESS TO A 24x7x365 SUPPORT TEAM.

<p><b>DATACENTER COLOCATION</b></p> <ul style="list-style-type: none"> <li>» Tier III Fully Redundant SOC 2 Facility</li> <li>» Fully Staffed 24x7x365</li> <li>» 2N A-B Power (Single or 3 Phase)</li> <li>» Private Colocation Suites</li> <li>» Single Rack &amp; Half Rack Options</li> <li>» Internet BGP w/ Full Routes</li> </ul>	<p><b>NETWORK OPERATIONS</b></p> <ul style="list-style-type: none"> <li>» End-User Support (HIPAA BA Compliant)</li> <li>» Server Updates &amp; Migrations</li> <li>» Active Directory Management</li> <li>» System Updates &amp; Patch Management</li> <li>» VMware, Azure &amp; AWS Networking</li> <li>» System Monitoring, Alerting &amp; Escalation</li> </ul>	<p><b>SECURITY OPERATIONS CENTER</b></p> <ul style="list-style-type: none"> <li>» SIEM Monitoring (Multiple Platforms)</li> <li>» MDR/XDR (Multiple Platforms)</li> <li>» vCISO Assessments, Polices, Reporting</li> <li>» Data Loss Prevention (DLP)</li> <li>» Active Directory Audit &amp; Organization</li> <li>» Firewall &amp; VPN Management</li> </ul>
<p><b>CLOUD SERVICES</b></p> <ul style="list-style-type: none"> <li>» Public Cloud / Azure, AWS &amp; Google</li> <li>» OFFSITE Private Cloud</li> <li>» Immutable Cloud Storage</li> <li>» Azure AKS / Kubernetes Services</li> <li>» Azure Express Route/AWS Direct Connect</li> <li>» SaaS Application Monitoring &amp; Alerting</li> </ul>	<p><b>BUSINESS CONTINUITY</b></p> <ul style="list-style-type: none"> <li>» BCP &amp; DR Planning &amp; Testing Support</li> <li>» Weekly Data Restorations &amp; Reporting</li> <li>» Immutable S3 Data Replication</li> <li>» Network Resiliency Design &amp; Testing</li> <li>» Critical Vendor Monitoring</li> <li>» Executive &amp; Regulator Reporting</li> </ul>	<p><b>IT PROCUREMENT</b></p> <ul style="list-style-type: none"> <li>» All Major Hardware Platforms</li> <li>» Firewalls: Cisco, Palo, Fortinet, Sonicwall</li> <li>» Storage: Pure, Hitachi, HPE, Infinidat</li> <li>» Software: Microsoft, VMWare, Veeam</li> <li>» Custom Configurations</li> <li>» Store &amp; Forward Shipping</li> </ul>

## COMPLETE IT SOLUTIONS



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