



MANAGED IT SERVICES



OFFSITE

Cloud | Colo | Security | Managed IT

NOC ENGINEERING

ASSISTING YOU WITH IT

MULTI-DISCIPLINED NOC ENGINEERS

Smart hands allows you to keep key personnel on task by giving you access to our highly trained and certified staff, who can perform a wide range of IT services to support you.

OUR SMART HANDS SUPPORT ENGINEERS ARE AVAILABLE 24/7/365 TO ASSIST IN THE DAY-TO-DAY OPERATION OF YOUR IT ENVIRONMENT.

SERVICES INCLUDE:

- » Equipment Power Cycling
- » Twice Daily Visual Inspections of Your Equipment
- » Ticketing and Issue Reporting
- » Remote Access and Troubleshooting
- » Tape Rotations/Loading
- » Equipment Receiving/Shipping
- » Installation & Removal
- » Maintenance Support
- » Environmental & Power Distribution Monitoring



COMPLETE IT SOLUTIONS



CLOUD



COLOCATION



CYBERSECURITY



MANAGED IT

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