



## MANAGED IT SERVICES



# OFFSITE

Cloud | Colo | Security | Managed IT

## APPLICATION MANAGEMENT

### WE MONITOR AND MAINTAINING YOUR APPLICATIONS AND APPLICATIONS 24/7/365



OFFSITE's primary APM Platform is Dynatrace. We have Dev/Ops experts trained and certified to configure application sensors, Synthetic User Monitoring and Real User Monitoring.

Poor application performance can be an early "tell" in a developing cyber security situation. OFFSITE has a 24/7/365 Operations Center, where teams of analysts investigate and escalate as necessary. Experience the peace of mind that comes with integrating an expert team with your operations. Contact us today to learn more!

### LET OFFSITE HANDLE THE COMPLEXITIES OF CONFIGURING AND MONITORING YOUR CRITICAL APPLICATIONS.

#### EXPERT MANAGEMENT

Our Network Operations Team are experienced professionals who will ensure that your application monitoring is configured in the most appropriate manor to meet Service Level Agreements and protect the customer experience. OFFSITE is setup to integrate with customer workflows, offering either co-managed or fully managed services.

#### ROBUST SECURITY

Rest easy knowing that your applications are in safe hands. We prioritize security and implement industry-leading measures to protect sensitive data. With advanced firewalls and proactive monitoring via SIEM, your applications are safeguarded against threats.

#### ENHANCED PERFORMANCE

Experience regular reporting on performance with our Application Performance Monitoring service. We fine-tune configurations, monitor resource utilization, and advise on performance optimization.

#### PROACTIVE MONITORING

Our 24/7/365 Operations Center is a combined NOC and SOC. It is entirely staffed with local analysts and engineers based in Wisconsin. All of our team members go through formal training and industry recognized certifications. Engage our team to keep a close eye on your applications, SaaS providers and API's. With proactive monitoring, we identify and troubleshoot problems before your customers start calling you!

#### SCALABLE SOLUTIONS

OFFSITE's Dynatrace Specialists understand that environments are dynamic and configurations need regular updates. We offer flexible agreements that can accommodate both your CIO and CFO. Nobody likes surprises, so we do our best to prevent them.

#### COST EFFICIENCY

With co-managed or outsourced APM, you're guaranteed to always have skilled certified resources available to help. Never worry about vacation schedules, holidays or staff turn-over. Reduce the risk, compliance or SLA violations, by adding 1 resource, a full time equivalent (FTE), from OFFSITE.

## COMPLETE IT SOLUTIONS



CLOUD



COLOCATION



CYBERSECURITY



MANAGED IT

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